

Marlow Dog Care

WALKING TERMS AND CONDITIONS

1. You undertake to make full and complete disclosure in the booking form of any fact, quality or characteristic which might render your dog unsuitable for walking in public areas including, but not limited to, behavioural or health problems, anti-social behaviour. If during walking your dog displays any such unacceptable characteristics, Marlow Dog Care reserves the right to end any walking agreement without notice. The days walking fee remains payable in full.
2. No dogs will be accepted for walking without an emergency contact name and telephone number.
3. Marlow Dog Care are authorised to call your Veterinary Surgeon should we need any information regarding your dog's condition at any time.
4. Whilst every care and attention is given to each dog walked we cannot be held responsible for loss of life or illness from whatever cause.
5. All dogs must be fit and in a healthy and sound condition when collected for walking.
6. All reasonable efforts will be made to contact you or your emergency contact in the event of an emergency. However, you authorise Marlow Dog Care to make decisions regarding your dog's health provided that at all times we act in the best interests of your dog and on the advice of a veterinary surgeon.
7. Dogs must have a well fitted collar with identification on. (NO CHECK/CHOKE CHAINS).
8. All fees are payable in advance of taking your dog for a walk. Termination of a regular dog walking agreement requires at least 7 days notice.
9. You are liable for any damage inflicted upon representatives of Marlow Dog Care and any third-party or their property by your dog.
10. If you instruct us to exercise your dog off-lead, you accept full liability for any loss or damage caused as a result.
11. You will be asked to sign acceptance of these terms and conditions when making a booking for walking.